



Easing Renovation Disruptions with Web 2.0 Tools

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The Ohio State University Libraries

Presentation slides:

<http://hdl.handle.net/1811/24793>



The Ohio State University Community



- 38,479 undergraduates
- 51,818 total enrollment
- 223 graduate programs
- 5,377 faculty
- 19,925 staff

Renovation Background



- Thompson Memorial Library, Main Library is closed for 3 years
- Housed over 1.5 million items and 150 personnel





Renovated Library



- Newest technology capabilities
- Functional and flexible environment
- Scheduled to open Fall 2009



Renovation Causes Disruptions

- Lack of focal library on campus
- Less study space on campus
- Less face to face contact
- Physical materials less convenient

Ackerman Library Filling the Gap



- 2.25 miles from Main Campus
- Houses the circulating collection and many personnel

Non-Technical Solutions



- Sullivant Library on main campus now holds reference collection and some of reference staff
- Additional study space in modified retail space just off campus

Web 2.0 Tools - Why?

- Web first stop for many undergraduate students
- Accustomed to less traditional communication methods
- Expect convenient resource delivery
- Many library tools delivered through the Internet





Web 2.0 Tools Used at OSU

- Blogs
- Podcast
- Course Management System
- Wiki
- Instant Messaging
- Mobile Catalog
- Digital Document Delivery at special rates



Blogs

- First used in January 2005
- Japanese Collections blog was one of first with a stated purpose to stay in touch with users
- Other collection related blogs include Manga, Hebrew Lexicon and Agriculture.



Renovation Related Blogs

○ Staff Move Blog

- ALL information for staff during months of move to temporary facilities published here

○ "Big Shift" Blog

- Used by the Science and Engineering Library to communicate location of items during materials shift



Read Aloud Blog and Podcast

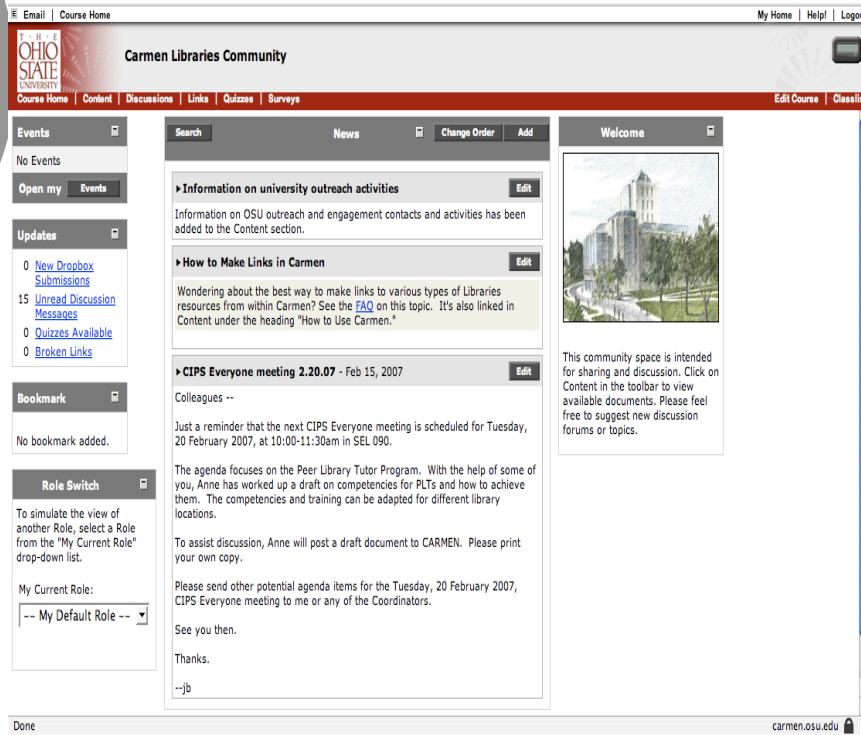
- Read Aloud Blog
- Read Aloud is a weekly program featuring someone from campus or community reading a selection
- Announces readers and selections
- Offers Real Audio of previous readings



Podcast

- Began Winter 2006 with a tour of Thompson Library (now closed)
- Became [Audio Library News](#)
- Used to communicate renovation information
- Hosted by University IT streaming service

Course Management System



- Desire2Learn system branded "Carmen"
- Over 2,500 instructors using Carmen
- Goal is to get library resources into course shells



Course Management System

- Getting the Library into the Course Management System
 - Electronic Reserves
 - Librarian Enhanced Courses using a Librarian Role
 - Librarian contact information into each course - in development



eReserves into CMS Process

- Faculty submit request via web form
- Identify items available via Electronic Resources, copy URL, add proxy string for off-campus access, add link to course
- Obtain and scan items not in Electronic Resources, add file to Learning Object Repository (LOR) in CMS, link to file in course



Wiki

- MediaWiki software
- Training for faculty and staff
- Open to public – registration required



Wiki

- [Ohio State University Libraries Wiki](#)
- Used for sharing information between the Libraries and the campus community
- Not limited – also for subject specialists and documentation



navigation

- [Main Page](#)
- [Behind the Scenes](#)
- [What's New](#)
- [Recent changes](#)
- [Random page](#)
- [Help](#)
- [Request an Account](#)

search

toolbox

- [What links here](#)
- [Related changes](#)
- [Upload file](#)
- [Special pages](#)
- [Printable version](#)
- [Permanent link](#)

 [Log in / create account](#)

[article](#)

[discussion](#)

[edit](#)

[history](#)

Main Page

Welcome to the OSU Libraries Wiki.
An Experiment in Collaborative Communication.

[\[edit\]](#)

Content pages

[Tips on editing and using wikitext](#)

[Droppin' Science](#)

[Renovation and Move Information](#)

[Reference](#)

[Memories of the Thompson Memorial Library](#)

[Japanese Studies](#)

[Rare Books and Manuscripts Library](#)





[\[edit\]](#)

Practice in the Sandbox (Have Bucket and Shovel Ready)

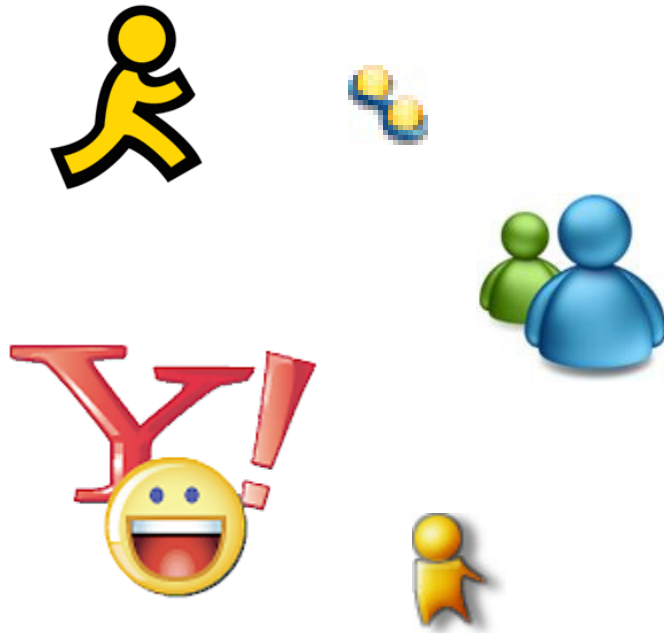
Check out the [Sandbox](#) to practice using the wiki.

[\[edit\]](#)

Getting started

- [Configuration settings list](#) 
- [MediaWiki FAQ](#) 
- [MediaWiki release mailing list](#) 
- [Using wikitext](#)
- [Consult the User's Guide](#)  for information on using the wiki software.

Instant Messaging



- Exploratory interest group
- Reference use
- Increase communication with patrons

Instant Messaging



Staff advantages:

- Listing of Libraries' faculty and staff with IM
- Ability to install software on own computer
- Training

Mobile Catalog

- Innovative's AirPAC product
- Simplified for mobile devices



Mobile Catalog

- [Ohio State AirPAC](#)
- Working on other areas of Web site
- OhioLINK projects

AirPAC

Welcome to the wireless library catalog

AUTHOR	▼
<input type="text"/>	
Search Full Catalog ▼	
<input type="button" value="Search"/>	

[Advanced Searching](#)

[View your patron information](#)

English	▼
---------	---

[Need help searching?](#)



Digital Document Delivery

“Article Express”

- Focus on print articles housed in off-campus facilities
- 3 day electronic delivery
- No travel required
- Article is stored digitally for future requests



Other Delivery Options for Library Materials

- Option of pick up at any campus library location.
- Faculty and staff can have materials sent directly to their offices



Current State of Renovation



[Drawings and Plans](#)

[Webcam](#)



Easing disruption

- Offer additional virtual services
- Deliver resources to point of need
- Minimized obstacles in accessing print materials

Lessons learned

- Many tools help to ease disruptions
- Technical and traditional
- Flexibility and communication are key





Questions?

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